

UNITED STATES PROBATION
WESTERN DISTRICT OF LOUISIANA



COMMUNITY RESOURCE MANUAL
SHREVEPORT DIVISION

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ONLINE RESOURCE DIRECTORY

Centerpoint

www.centerpt.org

This agency has an online resource directory that will allow you to type in the resource you need and pull up providers in the area. Terri Brock is the Executive Director and contact person for this agency. The phone number is 227-2100.

EDUCATION/VOCATIONAL TRAINING

Adult Education Center

2010 N. Market
Shreveport, LA 71107
(318)424-3417

GED classes are offered in Shreveport at the Adult Education Center (next door to Louisiana Technical College). Please call for an appointment.

Bossier Adult Learning Center

415 Monroe St.
Bossier City, LA 71111
(318)549-6839

GED classes are offered at Bossier Parish Adult Learning Center year round, both day and evening classes. You must take the pre-GED test to determine what grade level you are on and then you will be placed in classes to meet your needs. Bossier Adult Learning Center also offers English as a Second Language (ESL) classes. Brochures are available upon request.

GED day classes: M-F; 8:00 AM to 11:00 AM and 12:00 Noon to 2:30 PM

GED evening classes: M-W; 5:30 PM to 8:30 PM

ESL classes: M-W; 5:30 PM to 8:30 PM

Bossier Parish Community College

6220 E. Texas St., Bldg. D-108
Bossier City, LA 71111
(318)687-6409

<http://www.bpcc.edu/>

GED classes are offered at Bossier Parish Community College. Contact Susie Storey for more information. Only morning classes are offered at this time. This program offers free transportation.

Training offered through WIA grant, as long offender is eligible. Child care is offered at no cost, as well as a stipend for transportation, free books and lunch each day. Also, free uniforms for work.

Community Education @ Southwood H.S.

9000 Walker Rd.
Shreveport, LA. 71118
(318) 686-9512

\$40.00 registration fee (forms available)

Community Education Classes: Accounting, Computers I, II, III, Computer Scrapbooking, Flower Arranging, Medical Terminology, Notary Public, Photography, Picture Framing/Matting, Quilting/Sewing, Typing/Keyboarding.

Hamilton Terrace Learning Center

1105 Louisiana Avenue
Shreveport, LA 71101
(318)222-4518

Provides day and night classes with diploma or General Equivalency Diploma (GED) - credits to earn toward diploma. Need to provide transcript from last school attended.

Louisiana Technical College

2010 N. Market St.
Shreveport, LA 71107
318-676-7811

Vocational training is offered at Louisiana Technical College (LTC), Shreveport/Bossier Campus. You must have a GED or high school diploma to enroll in LTC. Brochures are available outlining the programs offered at LTC. Financial aid is available for those who qualify. Call for an appointment and testing schedule.

Shreveport Job Corps Center

2800 West College Street
Shreveport, LA 71109
(318)227-9331

Provides day classes with diploma or GED - provides credits needed to complete the requirements to receive a diploma. 17 credits or more, will need 6 more credits to complete the requirements. Provides English, Math, and Vocational courses. Amount of time in program depends on the number of credits needed to receive a diploma;

Southern University Shreveport

610 Texas St.
Shreveport, LA. 71101
(318) 678-4619

After school/GED/Office Occupations. Contact: Veronica Crandall, Program Manager

Southwood High School

9000 Walker Road
Shreveport, LA 71118
(318)686-9512

Community Education

\$40 registration fee (registration forms available)

Community Education Classes: Accounting, Computers I, II, III, Computer Scrapbooking, Flower Arranging, Medical Terminology, Notary Public, Photography, Picture Framing/Matting, Quilting/Sewing, Typing/Keyboarding

WORKFORCE DEVELOPMENT

BOP Reentry Coordinator Contacts

South Central Region Reentry Affairs Coordinator Directory

www.bop.gov

Identification of Barriers

Barriers Identification Worksheet

Necessary Documentation

Valid State I.D. or Driver's License

<http://www.dmv.org/la-louisiana/drivers-license.php>

Social Security Card

<http://www.socialsecurity.gov>

Master Job Application

http://www.worksmart.ca.gov/tips_application_fact_sheet.html

Resume Example

<http://www.exampleresumes.org>

Assessment Tools

ONET Interest Profiler

<http://www.ioscar.org/wa/ip/ipintor.asp>

Career Interest Game

<http://career.missouri.edu/students/majors-careers/skills-interests/career-interest-game>

Career Info Net

<http://www.careeronestop.org/Skills/SkillCenterHome.asp>

Louisiana Work Ready

<http://www.laworks.net>

EMPLOYMENT

AARP-Senior Community Service Employment Program

820 Jordan St., Suite 310

Shreveport, LA. 71101

(318) 221-7611

(504) 344-3956

Eligibility: People age 55+

AARP's Senior Community Service Employment Program (SCSEP) provides temporary work experience for people aged 55 or older whose incomes fall at or below the federal poverty line. Clients are given temporary positions in non-profit community organizations where they have an opportunity to sharpen and develop skills while searching for a permanent job.

Advanced Staffing Inc

4300 Youree Drive

Shreveport, LA

(318)524-2211

Career Adventures Inc.

324 Ford Street

Shreveport, LA

(318)226-9675

Command Labor & Staffing

3903 Southern Ave.

Shreveport, LA

(318)868-5800

Dress for Success - Highland Center

(318)221-5402

1 x week job readiness with no cost. Person is assigned to counselor/meet with weekly or more. Great for those with a disability or that are disadvantage, have a poor job history or have been laid off. Offers job matching and will teach interviewing skills.

Express Personnel Services

2702 Line Ave.

Shreveport, LA

(318)226-8777

9:00AM to 3:00PM appointments in person or online.

Goodwill

(318)868-4701

<http://www.goodwill.org/page/guest/about>

Provides assistance (regularly scheduled classes) for job training and placement. Also offers a one day job readiness program. Julie Bass is the Department head and contact person. Her e-mail address is julieb@goodwillna.org. Client Referral Form attached.

Goodwill Industries/Workforce Development Program

800 West 70th St.

Shreveport, LA

(318)629-5954

Must be referred by U.S. Probation Office

Jean Simpson Personnel Services

1318 Shreveport Barksdale Hwy.

Shreveport, LA

(318)869- 3494 or (318)861-2489

Some work does preclude felons. Must apply in person. Open M-F, 9-2. 2 forms of state issued ID required. Tests are involved and applicant must pass a drug test.

Labor Finders - Shreveport

2160 Hollywood Avenue

Shreveport, LA. 71108

(318) 525-9800

Monday - Friday, 5:30 a.m. - 6:30 p.m. Applications will be taken 8:00 a.m. - 10:00 a.m. only.

Labor Finders provides day labor for Food Service, Cashiers, Janitorial, etc. Your employment can be temporary to permanent. Clients will be paid daily or weekly. Salary for regular employment is \$6.00 - \$0.00 and if you have a CDL License you will be paid \$10.00 an hour.

Labor Ready

1406 Southern Ave.

Shreveport, LA

(318)222-0998

Picture ID is required.

Louisiana Dept. of Labor, Office of Workforce Development

2900 Dowdell Street

Shreveport, LA. 71103-3810

(318) 676-7788

The Louisiana Department of Labor/Office of Employment Security in Shreveport is a state agency which handles employers and employment-related issues and assistance for the parishes of Caddo and DeSoto. This office will match employer job requirements with applicants.

Manpower

2750 Shed Road

Bossier, LA

(318)631-4242

Spherion Staffing

3010 Knight St.

Suite 260

Shreveport, LA. 71105

(318) 861-0077

Ticket to Work

520 Olive St., Suite A-204

Shreveport, LA. 71104

(318) 425-0618

Eligibility: Disability

The Ticket to Work and Self-Sufficiency Program is an employment program for people with disabilities who are interested in going to work.

U.S. Department of Labor

2900 Dowdell Dr.

Bossier City, LA

4000 Viking Drive

Shreveport, LA

(318)741-7379

Job Center - (318)741-7360

Easy Call - (318)676-5501

Contact person is Judy Williamson, Supervisor. Offenders can register for employment services at this agency.

<http://www.dol.gov/>

Westaff

4000 Viking Drive

Bossier, LA

(318)741-9334

Willstaff Worldwide

3007 Knight St.

Shreveport, LA

(318)213-4567

FINANCIAL SERVICES

Centerpoint

www.centerpt.org

This agency has an online resource directory that will allow you to type in the resource you need and pull up providers in the area. Terri Brock is the Executive Director and contact person for this agency. The phone number is 227-2100.

Highland Center

(318)221-8404

http://www.voanorthla.org/subpage.cfm?folder_id=1010&content_item_id=3264

AARP Tax Aid, for elderly or disabled

Financial Counseling

Caddo Community Action Agency, Inc.

4055 St. Vincent Avenue

Shreveport, LA 71108

(318)861-4808

*Provides non-crisis and crisis assistance with utility bills through the Low-Income Home Energy Assistance Program until **September 30, 2007**.*

HOUSING/FOOD/LOCAL SHELTERS

Centerpoint Homeless Services

1002 Texas Avenue
Shreveport, LA. 71101
(318)227-2100

Eligibility: Homeless or near homeless

Centerpoint's Homeless Services provides comprehensive case management for the homeless, including intake, assessment, referrals and followup.

www.centerpt.org

Bossier Housing Authority

805 E 1st Street
Bossier City
LA 71111
Bill McDonald, Assistant Executive Director

<http://www.hud.gov/>

First Assembly of God

5720 Buncombe Road
Shreveport, LA 71129
(318)683-1560

Food bank

Providence House

Providence House 814 Cotton Street
Shreveport, LA 71101
(318)221-7887

<http://www.theprovidencehouse.com/about.php>

For single parent families with children up to age 17. Zella Green is the contact person. Provides free daycare for children, free housing, counseling, employment assistance and transportation, as well as other training needs. Requires clients to save a portion of their income, which they will receive upon completion of their stay at PH. Upon graduation, clients are placed in low cost apartments if needed, while still receiving assistance from PH case managers on an as needed basis. Clients can stay up to 2 years at PH.

Section 8 Housing Program

3022 Old Minden Rd.
Bossier, LA
(318)747-7823

www.bps8h.org

Section 8, Pendleton Development Corporation

533 Jordan Street
Shreveport, LA
(318)227-0906

Shreveport-Bossier Rescue Mission

901 McNeil Street
Shreveport, Louisiana 71101
(318) 227-2868
Fax: (318) 629-8493

<http://www.sbrescuemission.com/>

Will accept single parent families with children; both male and female parents. Henry Martin is the Executive Director. This will be transitional housing and will allow clients to stay for up to a year.

Shreveport Housing Authority

2500 Line Ave.
Shreveport, LA
(318)227-8174

www.shvhousauth.com

Low income apartment lists for Bossier and Shreveport are available at the U.S. Probation Office.

St. Vincent de Paul Conference, St. Catherine of Siena Catholic Church

331 East 71st St.
Shreveport, LA. 71106
(318) 797-8299
(318) 868-6506
(318) 865-4603

Eligibility: Residence within St. Catherine's Catholic Church's Parish Boundaries, FDA, with photo I.D.

Monday-Friday, 1:00 - 4:00 p.m.

Food Pantry with food and clothing available monthly, utilizing NWLA Food Bank donations of parishioners.

Samaritan Homes

1244 Sprague Street
Shreveport, LA. 71101
(318) 221-4857

Eligibility: Homeless single persons or families with low - no income in need of housing.
Housing/Shelter, Emergency Shelter and Homeless Shelter.

The Community Action Agency

2600 Dr Martin Luther King Dr
Shreveport, LA 71107
(318) 629-1900

Will assist with rent in Caddo Parish

MEDICAL

General health issues:

Bossier Parish Health Unit

3022 Old Minden Rd.,
Bossier City, LA 71112
(318)741-7314

Caddo Parish Health Unit

1035 Creswell Avenue
Shreveport, LA
(318)676-5222

David Raines Community Health Center

1625 David Raines Road
Shreveport, LA. 71107
(318) 425-2252

David Raines Community Health Center is a non-profit family practice clinic located in the “Cooper Road section of Shreveport which offers a wide array of medical services to meet the needs of the population of that area.”

Shriners Hospital

3100 Samford Avenue
Shreveport, LA. 71103
(318) 222-5704

Shriner’s Hospital in Shreveport is a children’s medical facility offering a variety of in-patient and out-patient services for children with orthopedic problems.

Veteran’s Administration (Overton Brooks)

510 East Stoner Avenue
Shreveport, LA. 71101
(318) 221-8411

Eligibility: Veterans of United States Armed Forces, their beneficiaries

The Veteran’s Administration Regional Office provides information concerning tertiary care for Louisiana veterans in medicine, surgery, neurology, and psychiatry, as well as primary and specialized outpatient and ambulator care services.

To obtain a copy of your birth certificate:

Caddo Parish Health Unit

Vital Records
1035 Creswell Avenue
Shreveport, LA
(318)676-5201

MENTAL HEALTH

Brentwood Hospital

1006 Highland Avenue
Shreveport, LA 71101
(318)678-7500

Center for Families

Center for Addictive Disorders
864 Olive Street
Shreveport, LA 71104
(318) 222-0759

<http://www.thecenterforfamilies.com/>

Samaritan Center

1525 Stephens Street
Shreveport, LA 71101
(318)221-6121

<http://www.samaritanshreveport.org/>

Shreveport Mental Health Center

1310 North Hearne Avenue
Shreveport, LA 71107
(318)676-5111

Intake/Randy Bordelon. Must have court order. Referral from LSU-Medical Center.

Volunteers of America of No. LA - Pregnancy Counseling Services

360 Jordan Street
Shreveport, LA. 71101
(318) 221-5000
Toll Free (24/7) 800-222-3196

Eligibility: Anyone affected by unplanned pregnancy

Volunteers of America of No. LA., a non-profit agency, offers Pregnancy Counseling Services which offer positive choices for the mom. VOA gives more than comforting talk.

YWCA Counseling Center

710 Travis Street
Shreveport, LA. 71101
(318) 226-2116

Eligibility: Program guidelines restrict service to individuals who have been charged with domestic violence assault charges or sexual offenses.

The YWCA Counseling Center provides individual and group counseling services for: Women and children of domestic violence - Sexual Assault victims - Children who have been abused or are experiencing behavioral, social, or school problems - Couples or families, and - General mental health counseling.

SOCIAL SERVICES

Louisiana Department of Social Services

Office of Family Support

Child Care Assistance Program, online directory of local child care facilities:

www.dss.state.la.us/departments/ofs/Child_Care_Assistance_Program.html

www.dss.state.la.us/departments/os/child_care_facilities_by_parish.html

www.dss.state.la.us/departments/os/licensing/parish_lic.asp?parish_name=Bossier

www.dss.state.la.us/departments/os/licensing/parish_lic.asp?parish_name=Caddo

Social Security Office

1240 S. Point Pkwy

Shreveport, LA 71105

(318)676-3209

www.ssa.gov

<https://s044a90.ssa.gov/apps6z/FOLO/fo001.jsp>

JUVENILE RESOURCES

Bossier Parish Sheriff Department Young Marines

Maj. Don Burling
P.O. Box 850
Benton, LA. 71006
(318) 965-3500

Families in Need of Services (FINS)

Caddo Parish Juvenile Court
1835 Spring Street
Shreveport, LA.

Louisiana Youth Academy Boot Camp

Alexandria, LA.
(318) 449-4366
Toll Free (866) 864-0654
Eligibility: U.S. citizen, Louisiana resident, physically and mentally capable, approval of parent or legal guardian.
90 day residential program ran by the Rapides parish Sheriff Office.
www.tpsso.org

Louisiana Youth Challenge Program (YCP)

Camp Minden, Camp Beauregard, Carville
1-800-campkid
Eligibility: Louisiana resident, U.S. citizen, drug free, no felony convictions, 16 - 18 yrs. of age.
Five month residential alternative military-like school that offers "at risk" youth an opportunity to work on their education and life skills in a structured environment.
www.ngycp.org

VOA Lighthouse

802 Travis St.
Shreveport, LA. 71101
(318) 469-5498
After School Program; All tours on Wednesday at 11:00 a.m.

Zion Human Services, Incorporated

Fatherhood Initiative

Beverly Johnson (318) 636-1427 pr (318) 518-3367
Eligibility: Male, ages 16 - 30 years
Tuesday, Wednesday, Thursday 5:30 - 7:30 p.m.; FREE
The goal of the program is to teach young men the responsibilities involved in moving from adolescence into manhood.

TRANSPORTATION

Office of Motor Vehicles Driver's Licenses Bossier Parish

3802 Kilpatrick Blvd.
Bossier City, LA 71112

<http://www.dps.state.la.us/omv/license.html>

Office of Motor Vehicles Driver's Licenses Caddo Parish

9310 Normandie Drive
Shreveport, LA 71118

<http://www.dps.state.la.us/omv/license.html>

Noel United Methodist Church

520 Herndon Street
Shreveport, LA 71101
(318)221-5207
Fax: 318-425-7643

<http://www.noelumc.org/>

Bus Passes

Society of St. Vincent de Paul

225 Atlantic Avenue
Shreveport, LA 71105-3026
(318) 865-3581
Fax: (318) 865-5125

Bus Passes

UTILITIES

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Noel United Methodist Church

520 Herndon Street

Shreveport, LA 71101

(318)221-5207

Fax: 318-425-7643

<http://www.noelumc.org/>

Contact person is David Melville

Caddo Community Action Agency, Inc.

4055 St. Vincent Avenue

Shreveport, LA 71108

(318)861-4808

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